Track & Trace Information
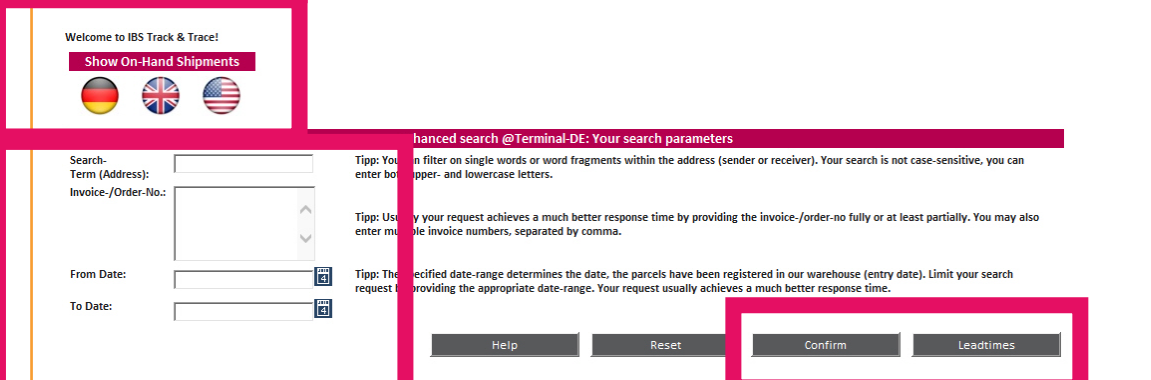

1

In the right column of the IBS website you will find the access to Track & Trace portal.
You have to authorize with your **Customer-ID** and **Password**.

2

Clicking on the flags you will get a list of registered (but unshipped) shipments in the particular collecting depots in Germany, United Kingdom and the United States.

Welcome to IBS Track & Trace!
Show On-Hand Shipments

3

Search shipments in our DE Terminal by entering **address of the sender/receiver** or by **invoice number** or by **Time Frame**.

4

Click on **Confirm** to execute the request. Click on the **Leadtimes** to run a leadtimes analysis of the shipments matching your search criteria.

Enhanced search @Terminal-DE: Your search parameters

Search-Term (Address):

Invoice-/Order-No.:

From Date:

To Date:

Tipp: You can filter on single words or word fragments within the address (sender or receiver). Your search is not case-sensitive, you can enter both upper- and lowercase letters.

Tipp: Usually your request achieves a much better response time by providing the invoice-/order-no fully or at least partially. You may also enter multiple invoice numbers, separated by comma.

Tipp: The specified date-range determines the date, the parcels have been registered in our warehouse (entry date). Limit your search request by providing the appropriate date-range. Your request usually achieves a much better response time.

| Help | Reset | Confirm | Leadtimes |

5

Export the data to an **Excel spreadsheet.**

Parcel data matching your search parameters (click on Parcel-ID for details)

First Prev Next Last | Rows Displayed Excel

Search Clear

6 results found, displaying 1 to 10

153

Parcel-ID	Disp-ID	Tracking	registered	shipped	delivered	Inv. | Ord.	Carrier	Weight	Matchcode (Sender)	Origin	Matchcode (Receiver)	Destination	Ext. Barcode	INV	DN
			06/08/2015 11:36:13												
7771663	1598769	01475082543030	06/10/2015 06:57:34	06/10/2015			68.417	PAK	2	MANDANT.HARTLEY.WEB	D				
7772889	1598986	01475082543454	06/10/2015 10:15:53	06/10/2015			68.421	PAK	7	MANDANT.HARTLEY.WEB	D				
7766166	1597313	01475082540551	06/05/2015 10:03:14	06/05/2015			68.385	PAK	1	MANDANT.HARTLEY.WEB	D				
7762662	1596628	01475082539310	06/02/2015 11:38:42	06/02/2015			68.372	PAK	2	MANDANT.HARTLEY.WEB	D				

Clicking on the **column header** to sort data ascending or descending.
Above the column headings are **input fields** for the full-text search within the data of the respective column.

6

Click on a **Tracking-ID** to get full shipment details provided by Tracking-Site of the respective carrier (if available).

on Parcel-ID for details)

174 res

			registered		delivered	Inv. | Ord.
7791243	1602883	T75010855005845	06/23/2015 15:25:28	06/../2015		10435
7788115	1601962	T75010855005828	06/22/2015 07:36:59	06 /2015	06/23/2015 09:14:00	PA001577181001
7788119	1601962	T75010855005828	06/22/2015 07:37:13	/2015	06/23/2015 09:14:00	54824001
7788120	1601962	T75...855005828	06/22/2015 07:37:18		06/23/2015 09:14:00	3389936I
7788121	1601962	T75...855005828	06/22/2015 07:37:26	06/22/2015	06/23/2015 09:14:00	54824001
7788123	1602099	T75...855005829	06/22/2015 07:37:29	06/22/2015	06/23/2015 08:33:00	54824060
7788124	1601962	T75...855005828	06/22/2015 07:37:40	06/22/2015	06/23/2015 09:14:00	54824001
7788125	1601962	T75...	06/22/2015		06/23/2015	
7788128	1602102	T75010855005830	06/22/2015 07:37:59	06/22/2015	06/23/2015 15:06:00	8452273
7788132	1602102	T75010855005830	06/22/2015 07:38:09	06/22/2015	06/23/2015 15:06:00	8452273

IBS
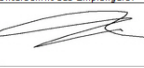
Paketnummer T75010855005828

Spalten leeren

Sendung:

Status: Compleet afgeleverd
Lieferung: Erfolg
Empfänger: monti
UTC: 2015-06-23T09:14:00.000Z

Unterschrift des Empfängers:

ID	Status	Zeit	UTC
7	E50_DELIVERY_SUCCESS	11:14	2015-06-23T09:14:00.000Z
6	E45_IN_PROGRESS	09:47	2015-06-23T07:47:00.000Z
5	E40_RECEIVED_AT_DELIVERY_DEPOT	03:15	2015-06-23T01:15:00.000Z
4	E35_RECEIVED_AT_START_DEPOT	17:19	2015-06-22T15:19:00.000Z
3	E16_FINALIZED_FOR_BACK_OFFICE	13:19	2015-06-22T11:19:23.540Z
2	E15_FINALIZED	13:19	2015-06-22T11:19:14.133Z
1	E05_TEMPORARY	11:37	2015-06-22T09:37:30.460Z

If you have **technical questions**, please contact **it@ibs-logistics.eu.**
For all customer **service related questions** please contact our service team **service@ibs-logistics.eu.**